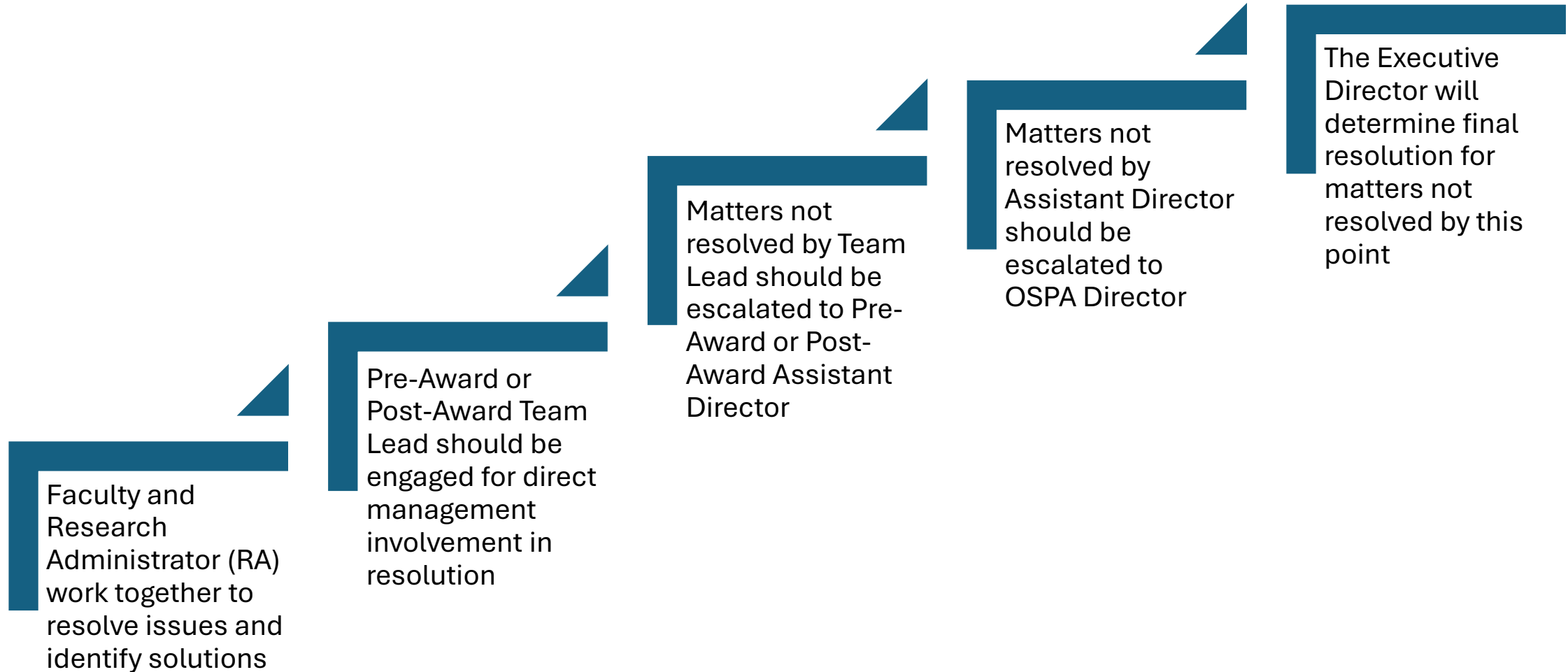


# OSPA Proposal and Award Services Escalation Path for Issue Resolution



Faculty should include the next level manager in emails when escalating concerns. The Executive Director is available to help resolve issues at any stage of the escalation path.

# Staff Contacts for OSPA Escalation Path

<https://www.research.uky.edu/office-sponsored-projects-administration/ospa-staff>

## Team Leads

**Shannon Maier**  
(Team 1 pre-award)

**John Blevins**  
(Team 2 pre-award)

**Katie Palmer**  
(Team 1 post-award)

**Bretlyn Hinchcliffe**  
(Team 2 post-award)

**Sylvia Brown**  
(Contracts)

## Assistant Directors

**Jeff Kurz**  
(pre-award)

**Veronica Taylor**  
(post-award)

## Directors

**Rhonda Hagan**  
(proposals and awards)

**Mary Hickman**  
(contracts and subawards)

## Executive Director

**Kim C. Carter**